



# Hospitality Training Competencies

## CERTIFICATE PROGRAM



### Master Facilitators:

#### Executive Track:

##### Business Acumen

Jen Belk White

Jason Lyon

Chip Romp

##### Communication & Influence

Sara Anderson

Jessie Bray

Donna Herbel

Jason Lyon

##### Strategic Planning

Kristin Burk

Damian Hanft

Kendall Ware

#### Trainer Track:

##### On-the-Job Training

Curt Archambault

Patrick Yearout

##### Presentation Effectiveness

Calvin Banks

Jen Belk White

Danielle Dally

Felicia White

##### Participant Management

Jody Huls

Serah Morrissey

Rachel Richal

#### Manager Track:

##### Coaching & Development

Danielle Dally

Jen Johnston

Felicia White

##### Operational Knowledge

Curt Archambault

Jen Belk White

Donna Herbel

Jaime Weeks

##### Project Management

Curt Archambault

Tara Fitzpatrick

#### Instructional Designer Track:

##### IDF

Judi Bader

Jesse Boehm

Damian Hanft

##### Training Evaluation

Jesse Boehm

Monique Donahue

Stacy Whitmore

##### Effective Learning Design

Judi Bader

Matthew Brown

Damian Hanft

Kirstie Johnson