

Fresh Perspectives on Training Tools & Technology

from CHART's First Time Attendees

At our recent Hospitality Training Conference, CHART 98 in Nashville, we welcomed more than 100 First Time Attendees, and invited them to weigh in on a variety of topics. Here are some of their favorite apps, training tools, and technology resources.



What are your favorite training tools, technology, and resources?

- Kahoot
- Powerpoint
- Articulate Rise
- Learn (through Snag-a-job)
- Adobe Captivate
- PlayerLync
- Zoom
- Workplace – like FB for business, file sharing, chat, calls
- Power of We – culture bible
- Vyond – animation videos
- The Employee App – microlearning, internal recognition, comment and like
- Crew App – managers interact with team, monitors in stores, scheduled videos
- Hot Schedules – scheduling
- Gameshow presenters – TV game shows
- Video production tools with easy templates – Biteable, Animote
- Canva – infographics
- Old fashioned games – crosswords and word puzzles
- 1Huddle – gamifies training with competing teams
- LinkedIn Learning
- InDesign
- Wufoo
- Poll Everywhere
- Survey Monkey
- DiscoverLink LMS
- Publisher
- Camtasia
- InTown google – searchable policy site
- Mimeo
- Absorb LMS
- People
- TED Talks
- Smart Sheet
- Intranet: “guideline resource center”
- Podcasts
- Snag It
- Presenter Media
- Audacity
- Google surveys for quizzing
- Schoox
- Storyline
- Supply It
- MS Teams
- Josh Bersin’s Learning Academy
- Brainshark
- One-on-one
- Greenshot
- Call it “Improv” instead of role play
- Content authoring
- Beekeeper – communication tool to hourly employees
- Partnering with marketing department
- MS One note (free)
- Phones/tablets
- Escape rooms – portable escape rooms -ie escape most boring meeting ever (Monday breakout session)
- Videos
- Simulations
- Guides/job aides
- Role plays/skill drills
- LMS
- Go to field for resources
- In-person classroom training
- Peers, leadership
- CHART website, Ask My Peers, etc.
- Good listening skills
- Franklin Covey’s All Access Pass
- Adobe Connect
- Google, rework.com