



# FlipCHART



April 2013

Connecting the CHART Member Community ~ in print

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## Upcoming Miami Conference

### Invest in YOURSELF this Summer

- Relevant educational workshops
- Inspiring keynote speakers
- Multitude of networking opportunities
- Fun casual social experiences
- 21st community service event

CHART's summer hospitality training conference is set to again be the premier learning forum for restaurant trainers, hotel trainers and human resource professionals. Make plans now and join over 300 members and guests at the InterContinental Miami in Miami, FL on July 20 - July 23, 2013 for the 86th CHART Hospitality Training Conference.



86th Hospitality Training Conference  
July 20 - July 23, 2013  
InterContinental Miami  
Miami, FL

Review the agenda, speaker bios & registration information at: <http://bit.ly/CHARTMiami>

### Keynoter Fawn Germer to Explain how to Stay Relevant



Fawn Germer is an author and international speaker and the nation's leading expert on professional viability and resilience. She is also one of our featured keynote speakers in Miami.

Ask yourself ... are you diving head-first into innovation or falling fast into irrelevance? In her session, she will share how you can get in front of change and make your mark without

overly stressing yourself. This is a world where you could work 24-hours a day and still have more to do. Learn how to embrace obstacles and stand up and lead.

Are you ready to be inspired to mine untapped potential rather than unconsciously sabotaging success? Attend her session to find out how.

Fawn says ... "The rules have changed. You can't wait this out and you can't coast, because those who do are diving into irrelevance. Success now depends on adaptability and an ever-changing skills set."

### Upcoming Dates

#### April

Nominations due for Commitment to People Award

#### April 24

Chicago RTF  
[andersonclinton@colonialicecream.com](mailto:andersonclinton@colonialicecream.com)

#### May 6

Atlanta RTF  
[rfletcher@zaxbys.com](mailto:rfletcher@zaxbys.com)

#### May 9

NC RTF  
[cbennett@Biscuitville.com](mailto:cbennett@Biscuitville.com)

#### May 19

NRA Show Reception

#### May 24

Orlando RTF  
[mdonahue@ahla.com](mailto:mdonahue@ahla.com)

#### June 18

Twitter Tuesday

#### June 20

Last day for Early Bird Registration Discount

#### June 25

Room Block expires at Inter-Continental Miami

#### July 20-23

Summer Conference #86  
Miami, FL

## Recent San Diego Conference

Check out **page 3** for photos of those who completed one of the four competency tracks at our T3 Conference. Congrats to all!

More photos are on our facebook page which has public access. Go to [www.facebook.com/CHARTtrainers](http://www.facebook.com/CHARTtrainers) to view, tag & add your comments!

Be sure to review tweets from the conference by searching #CHARTSanDiego on [twitter](#)

Don't miss the videos on our youtube channel at: <http://www.youtube.com/user/ChartTube1>



## PRESIDENTalks

John Kelley



### Investing in CHART's Future

The recent CHART conference in San Diego provided attendees the chance to take some time out and invest in themselves by immersing in competency-based tracks of learning and development. Our exciting re-invented format allowed the opportunity for transformation and growth at both professional and personal levels. Be sure to check out page 3 for photos of our **better trainers**, **faster instructional designers**, **stronger managers**, and **greater executives**. We are thrilled to announce that over 50 people completed a competency track and received their pin and coin for their accomplishment.

Your CHART Board also made the commitment and arrived early to invest a half day focusing on becoming a higher performing team for our members. The Board went through the DiSC Assessment Profile Tool as individuals and as a team to improve our self-awareness in key areas. It was enlightening to discover our differences so they can be appreciated. We all have strengths and weaknesses and can contribute in unique ways to improve our organization.

This exercise proved that our board remains open and has a bold vision for making necessary changes to improve our future. We also found we have momentum and are driven to initiate action and move forward. We all also discovered some areas for improvement which we are taking steps to implement both for CHART and ourselves.

Over a dozen people participated in our San Diego post conference workshop centered on DiSC Assessment. It's great so many people took advantage of the opportunity to invest in themselves to examine their strengths and challenges.

Invest in yourself, see you this summer at #CHARTMiami.

*John*

## CHART Partners

Welcome our New Partners



View our press releases online at [www.chart.org/newsroom](http://www.chart.org/newsroom)

## CHART News

Training High-Five



COMING NEXT ISSUE:

Stay tuned for details on our exciting new project, Training High-Five.



Board dinner at Searsucker San Diego to discuss last minute conference details

(L to R) **Calvin Banks**, The Broadmoor, **Jen Johnston**, Darden, **Michele Lange**, The Habit Burger Grill, **Patrick Yearout**, Ivar's Restaurants, **Jason Lyon**, The Common Man Family of Restaurants, **Tara Davey**, CHART, **John Kelley**, White Castle, and **Lisa Marovec**, CHART

# Recent San Diego Conference

## Achieving New Levels at #CHARTSanDiego

CHART was proud to bestow pins, coins and certificates to the following trainers, instructional designers, managers, and executives. Well Done!



Hospitality Training Competencies  
Trainer ■ Instructional Designer ■ Manager ■ Executive



- 3 Days
- 3 Workshops
- 4 Competency Tracks of Learning
- 12 Presenters

Endless Growth Potential!

**Congratulations to all those pictured!**

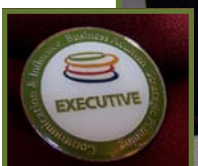




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## Contact Us



Coming this summer to Miami ... Learning. Sharing. Growing. Caring

FlipCHART

Member Publication of  
 Council of Hotel & Restaurant Trainers

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**Deadline for submissions:**

1st of the month for next month's issue

**Back issues:** visit [www.chart.org](http://www.chart.org)

**Managing Editor:** Lisa L. Marovec, FMP,  
 CHART Sr. Director of Marketing

## Welcome New Members

CHART extends a hearty welcome to all those who have joined since September 2012.



It is said that, "A referral is the greatest compliment we can receive." We all benefit when you share the benefits of CHART with others ... remember it may make you \$300 richer! Keep on referring!

**Gail Batstone**, The Inns and Spa at Mill Falls

**Mark Boccia**, Marriott International

**Earl Boney**, Navy Gateway Inns and Suites

**Toni Colhoff**, Cooper's Hawk Winery & Restaurant

**Erik Combs**, Wild Wing Café

**Dustin Cordova**, Garden Fresh Restaurant Corporation

**Wendy DeGarmo**, Cracker Barrel

**Peter Demos**, Demos Restaurants

**Barbara Ann Edwards**, Texas Land & Cattle

**Ashley Fister**, Newport Hospitality Group, Inc.

**Kelly Fitzgerald**, Weber Stephen

**Mike Freedman**, McAlister's Deli

**Meghann Fruin**, Max Brenner International

**Robin Gillis**, LM Restaurants

**Kristen Goble**, Jersey Mike's Franchise Systems

**Hannah Gruber**, Granite City Food & Brewery

**Kathryn Harris**, Capriotti's Sandwich Shops, Inc.

**Cydney Jaghory**, The Coffee Bean & Tea Leaf

**Stefanie Jenkins**, Galt House Hotel

**Megan Knight**, Garden Fresh Restaurant Corporation

**Katy Kortsch**, Einstein Noah Restaurant Group

**Brian Loughran**, Jersey Mike's Franchise Systems

**Ron Martinez**, Capriotti's Sandwich Shop

**Ryan Mason**, Intercontinental Hotels Group

**Toni McDivitt**, Bertucci's

**Morghan McLaughlin**, Primanti Bros. Restaurants

**Meggie Miller**, Front Burner Restaurants

**Ally Newton**, Ted's Montana Grill

**Parasto Niakian**, Giordano's

**Braxton Perkins**, Best Western International

**Nancy Price**, McAlister's Deli

**Rebecca Puckett**, White Castle Management Co.

**Alex Renner**, Macaroni Grill

**Guillermo Sadir**, General Mills

**Colleen Sisk**, Clover Restaurant Group

**Lorena Toland**, The Brown Palace Hotel & Spa

**Regan Toomey**, Doherty Enterprises

**Marla Topliff**, Rosati's Pizza

**Richard Villanueva**, Bertucci's

**Sally Wold**, McAlister's Deli

**Karen Wollard**, Florida International University

**Nathan Wright**, White Castle System

**Joey Zapoli**, Cinergy Cinemas